



HAROPA PORT: Quality, Security and Environmental certification

In all areas – security, environment, quality - HAROPA PORT is proactively implementing cutting-edge, even ground-breaking, programmes to ensure that users and customers get the benefit of the best international standards.

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HAROPA PORT's quality programme based around continuous improvement is one of the keys to HAROPA PORT community's international success, as is shown by a number of awards and certifications.

A promoter of environmental excellence

- **Best Green Seaport in Europe** in 2022 2021 - 2020 – 2017 – 2016 – 2015 **as awarded by readers of the publication Asia Cargo News at the AFLAS ceremony** (Asian Freight Logistics and Supply Chain Awards) for the quality of the environmental initiatives driven by HAROPA PORT.
- **Best Seaport in Europe** in 2014 - 2013 – 2012 – 2011 **as awarded by readers of the Asia Cargo News** for the quality of its ship reception and services.
- **Best global port for dry bulk cargo** in 2015, 2013 and 2012 (IBJ - International Bulk Journal Awards).

HAROPA PORT has put in place an **Environmental Management System (EMS)** involving:

- control of environmental risks at HAROPA PORT ports,
- integration of the ports into their environmental context,
- exemplarity in terms of ecological practices and technologies (ISO 14001 regulations, PERS, PALME).

The EMS programme is certified to ISO 14001 standard

ISO 14001 certification across HAROPA's Territorial Departments:

- **Le Havre: ISO 14001 certification** awarded in October 2021 for **its environmental management** (across all of its activities). Renewed in May 2022.
- **Rouen: ISO 14001 certification** in 2017, renewed in April 2021, for **four core activities**: dredged materials transit as applicable to the facilities at Port-Jérôme; the filling of gravel pits using dredged sediments; the port operations process as applicable to the Radicatel terminal, and the port's Environment Department.
- **Paris: ISO 14001 certification** in 2013, renewed in 2022 and valid until 2025 following an audit to monitor correct implementation of the standard. This certification covers:
 - The creation of new ports, as applicable to the PSMO platform.
 - Platform operation, as applicable to the port of Gennevilliers.



ISO 9001 and PERS certification:

- **Le Havre: ISO 9001 certification** in 2014, renewed in 2017, 2021 and in May 2022 for its quality and customer satisfaction programme aimed at continuous improvement of existing processes.
- **Rouen: ISO 9001:2008 certification** in 2004 for its Harbourmaster's Office.
- **Rouen: ISO 9001:2008 certification** for its workshops and dredging department.
- **Rouen: ISO 9001 certification** in May 2018 for hydrography and navigation aid activities in its navigation channel and navigation aid department.
- **Le Havre: PERS** (Port Environmental Review System) certification in 2016, renewed in 2018.

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HAROPA PORT at the cutting edge for safety & security

HAROPA PORT is one of the most important points of entry and exit for France and the European Union. Each link in the port and logistics chain is covered **by application of traceability to all transit operations.**

HAROPA PORT constantly redefines **strategic zones and procedures in its port security programmes in order to maintain optimum security across the entire logistics chain.**

All departments are involved in this at the ports of Le Havre and Rouen. It is this that has allowed **HAROPA PORT to become the only EU port to obtain ISO 28000 certification, and only the second worldwide.**



In addition, **Le Havre's and Rouen's port facilities are compliant with the ISPS code**(International Ship and Port Facility Security). And a large number of operators in HAROPA PORT logistics chain have **AEO (Authorised Economic Operator) status.**



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