



HAROPA PORT: Quality, Security and Environmental certification

In all areas – security, environment, quality - HAROPA PORT is proactively implementing cutting-edge, even ground-breaking, programmes to ensure that users and customers get the benefit of the best international standards.

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HAROPA PORT's quality programme based around continuous improvement is one of the keys to HAROPA PORT community's international success, as is shown by a number of awards and certifications.

A promoter of environmental excellence

- **Best Green Seaport in Europe** in 2024 - 2022 - 2021 - 2020 – 2017 – 2016 – 2015 **as awarded by readers of the publication Asia Cargo News at the AFLAS ceremony** (Asian Freight Logistics and Supply Chain Awards) for the quality of the environmental initiatives driven by HAROPA PORT.
- **Best Seaport in Europe** in 2024 - 2014 - 2013 – 2012 – 2011 **as awarded by readers of the Asia Cargo News** for the quality of its ship reception and services.
- **Best global port for dry bulk cargo** in 2015, 2013 and 2012 (IBJ - International Bulk Journal Awards).

HAROPA PORT has put in place an **Environmental Management System (EMS)** involving:

- control of environmental risks at HAROPA PORT ports,
- integration of the ports into their environmental context,
- exemplarity in terms of ecological practices and technologies (ISO 14001 regulations, PERS, PALME).

The EMS programme is certified to ISO 14001 standard

ISO 14001 certification across HAROPA's Territorial Departments:

- **Le Havre: ISO 14001 certification** awarded in October 2021 for **its environmental management** (across all of its activities). Renewed in May 2022.
- **Rouen: ISO 14001 certification** in 2017, renewed in April 2021, for **four core activities**: dredged materials transit as applicable to the facilities at Port-Jérôme; the filling of gravel pits using dredged sediments; the port operations process as applicable to the Radicatel terminal, and the port's Environment Department.
- **Paris: ISO 14001 certification** in 2013, renewed in 2022 and valid until 2025 following an audit to monitor correct implementation of the standard. This certification covers:
 - The creation of new ports, as applicable to the PSMO platform.
 - Platform operation, as applicable to the port of Gennevilliers.



ISO 9001 and PERS certification:

- **Le Havre: ISO 9001 certification** in 2014, renewed in 2017, 2021 and in May 2022 for its quality and customer satisfaction programme aimed at continuous improvement of existing processes.
- **Rouen: ISO 9001:2008 certification** in 2004 for its Harbourmaster's Office.
- **Rouen: ISO 9001:2008 certification** for its workshops and dredging department.
- **Rouen: ISO 9001 certification** in May 2018 for hydrography and navigation aid activities in its navigation channel and navigation aid department.
- **Le Havre: PERS** (Port Environmental Review System) certification in 2016, renewed in 2018.

HAROPA PORT at the cutting edge for safety & security

HAROPA PORT is one of the most important points of entry and exit for France and the European Union. Each link in the port and logistics chain is covered **by application of traceability to all transit operations.**

HAROPA PORT constantly redefines **strategic zones and procedures in its port security programmes in order to maintain optimum security across the entire logistics chain.**

All departments are involved in this at the ports of Le Havre and Rouen. It is this that has allowed **HAROPA PORT to become the only EU port to obtain ISO 28000 certification, and only the second worldwide.**

HAROPA PORT | Le Havre has received ISO 28000 certification specifically for its security management system, for the 5th consecutive time.

The recertification audit conducted by LRQA, which took place from September 25th to October 17th, 2024, guarantees that our security management system complies with the requirements of the ISO 28000 / 2022 standard.



In addition, **Le Havre's and Rouen's port facilities are compliant with the ISPS code**(International Ship and Port Facility Security). And a large number of operators in HAROPA PORT logistics chain have **AEO (Authorised Economic Operator) status.**



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